

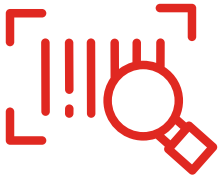




Housing Plus Group

CASE STUDY

Fire Safety Works

Neo is employed by Housing Plus Group as a Principal Contractor to roll out a fire protection programme across a range of occupied buildings. Significant emphasis is placed on delivering works in ways that meet the needs of vulnerable groups, a requirement that demands compliance with effective customer care and safeguarding protocols. Commencement of the project began during the COVID-19 pandemic so initially works were carried out under restricted conditions.

Job Details	Location	Contract Value
 <p>A programme of fire door replacements and upgrade works</p>	 <p>Housing schemes across Shropshire and Staffordshire</p>	 <p>Approximate value of the works: £500k</p>

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Working closely with the client, Neo ensure smooth communication processes are in place to provide high levels of customer care and ensure safety.

Due to the number of properties affected, flexibility in working times, appointments and a need to accommodate essential requirements of vulnerable groups were factors built into the project plan. The volume of properties and the time restraints on the project requires close programme control of the works. With these in mind, Neo maintain essential block level completion, certification milestones, providing regular updates to Housing Plus.

To specify the exact solutions required, establish timescales and provide accurate cost estimates, buildings in the property portfolio were all surveyed in advance of any works commencing. The surveys we conduct identify any fire safety breaches. Solutions to breaches identified to lines of fire compartmentation are designed and specified through use of test proven assemblies obtained from specialist manufacturers Rockwool and Hilti.

The fire protection programme is being delivered against challenging timescales; therefore, close programme control is required to guarantee that certification milestones and cashflow projections are adhered to.



"We had a number of properties we requested them to prioritise any work that needed carrying out to which Neo addressed quickly and professionally. They performed surveys on our housing blocks as requested, surveys were returned with a specification and cost and then they carried out the works to a high standard. Neo's team have maintained a good reputation with both our internal staff and tenants throughout the group. We were especially impressed by their contract management structure; with a dedicated contact we could rely on and a site manager on all sites. Neo have continually impressed our team with their rapid response times, flexibility, and ability to implement projects efficiently. I commend them for their expertise and smooth running of their business."

Stuart Harvey, Head of Strategic Change



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